Bridget Irving Convenor, Southern Community Panel Gallaway Cook Allan Lawyers PO Box 143 DUNEDIN, 9054

Dear Bridget,

Thank you very much for the Letter of Expectations from the Southern Community Panel. this is an important milestone that we are very pleased to have reached and we hope marks formally the start of the positive engagement between New Zealand Oil & Gas and the southern community.

As the first Letter of Expectations, you have clearly set out the behaviours that are expected of us, and specifically how we will engage with the Panel. We are committed to meeting this and expect to be held account to it through an annual feedback process.

### **Reporting on the Letter of Expectations**

Our intention is to seek feedback from the Panel each financial year. This annual review process will show if we are meeting the Panel's expectations.

I attach a draft '2015 Letter of Expectations Report Card' for your review. I welcome feedback on this report card template.

As outlined in the Southern Community Panel Charter, we anticipate this Letter of Expectations will be refreshed by the Panel each financial year and that, as the Panel's role and profile develops, next year's letter will similarly begin to reflect wider community expectations. This is outlined in more detail below.

## **Annual Letter of Expectations refresh**

As the Panel's profile builds we expect that each year's Letter of Expectations will evolve to reflect how we meet wider community expectations (rather how we engage with the Panel itself).

Therefore, we anticipate a review of this letter at the start of each financial year to consider addition of new community expectations which may have arisen over the year. These could reflect formal or informal discussions and feedback from individual Panel members' own networks, or more formal direction from the organisations that Panellists represent. The types of things that may be included could be for example community expectations around how we:

- meet with Community leaders
- demonstrate certain environmental, safety and community investment standards that are priorities to the community
- provide information to the community
- contribute to local communities (appropriate to the level of activity).

It is likely that these themes will emerge throughout the year, and could be noted as potential 'expectations' for the next letter. We see this as an iterative process, where draft expectations

would be discussed together to make sure they are achievable and reasonable, and appropriate to the level of activity we are undertaking.

#### **Next steps**

We welcome the Panel's comments on the attached draft report card – perhaps this can be discussed at the next meeting. We would like comments back by the end of November 2015 so we can then confirm the final version for your records.

#### **Your contributions**

I would like to take this opportunity to again thank the members of the Panel for their time and positive contribution to the Panel, which really does rely on its members for its success.

Finally, I would also like to acknowledge the Panel's openness and willingness to share its progress with the South Taranaki Community Panel which is in early stages of establishment. They are very much benefitting from the sharing of information and learnings from the Southern Panel.

We look forward to working with the Panel.

Kind regards

Andrew Knight

Chief Executive Officer

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New Zealand Oil & Gas

# Southern Community Panel Assessment of New Zealand Oil & Gas performance against Letter of Expectations 2015 [DRAFT FOR FEEDBACK FROM SOUTHERN PANEL BY NOVEMBER 2015]

This 'report card' assesses how New Zealand Oil & Gas has met the expectations of the Southern Community Panel, as expressed in its Letter of Expectations 2015. The report card will be completed at the end of each financial year, beginning with June 2016.

Southern Community Panel Assessment of NZOG's performance against Letter of Expectations (financial year 2015-2016) [Year 1]		
The Southern Community Panel expects that New	NZOG Comments	Southern Community Panel comments
Zealand Oil & Gas will:		
1. Engage positively and meaningfully	We have	We found NZOG to have
We expect New Zealand Oil & Gas to act with respect,		
honesty and transparency, listen to the Panel's feedback and		
respond to the Panel's requests in a timely manner.		Here's where we see room for development
2. Provide appropriate information	We have attended x meetings with	We found NZOG to have
We expect to receive full, clear and understandable	x people. Provided x presentations	
information, including making the right people available at	and x material etc.	
the right time, to enable us to fully understand and		
represent the community perspective as effectively as		
possible.		Here's where we see room for development
3. Respond meaningfully to community perspectives	We have implemented x,y,z	We found NZOG to have
We expect New Zealand Oil & Gas to demonstrate how it is	changes as a result of feedback	
responding to concerns or perspectives raised by the	from the Community	
Community.		Here's where we see room for development
4. Resource the Panel appropriately	We have provided x funding. \$x	We found NZOG to have
We expect to be provided appropriate resources, including	has been spent on x community	
community funding as agreed with New Zealand Oil & Gas.	projects, determined in	
	collaboration with the Panel.	Here's where we see room for development